

2nd - 3rd February 2010
Istana Hotel, Kuala Lumpur

2010 SPEAKING FACULTY INCLUDES:



Ravi Sahi, PMP®, SCPM
Director Client Solutions, Asia
ESI INTERNATIONAL SINGAPORE



En. Zaidi Hussain, PMP®
President
PMI Malaysia



Alan Puan, PMP®
Director and Principal Consultant,
EPM TRAINING SERVICES LLP



Kenn Dolan
Director
FPMS, Australia



Tan Soon Meng,
Professional Associate,
ESI SINGAPORE



Peter James Gilliland, PMP®
Director & Principle
EPM TRAINING SERVICES



Peter Goldsbury BE, DMS, PMP®
General Manager
STRATEGIC EXPERTISE LTD



Phil Appleyard
SPT IT Program Manager
EXXONMOBIL



Lins Paul,
IT Effectiveness Leader - Asia Pacific
HONEYWELL IT SERVICES



Michael G. Sypsomos, PMP®
CEO
THE MENTOR GROUP INTERNATIONAL
Current President PMI (Bangkok Chapter)



Steven Lesser,
Regional Managing Director
INFOWORKS INTERNATIONAL PTY
LTD

2nd Annual PROJECT MANAGEMENT CONFERENCE 2010

BUSINESS SUCCESS THROUGH PROJECT MANAGEMENT *Best Practices For Delivering Value In The Face Of Volatility*

Today, **PROJECT MANAGEMENT** is of enormous value. Government and businesses have fully bought into it. Changing economic conditions have caused us to reevaluate our priorities, strategies and objectives. This groundbreaking conference offers a range of dynamic and exciting presentations and is set to uniquely empower project management leaders ensuring that projects are clearly defined and flawlessly executed enabling you to make the right decisions at every level in the organization to increase project success.

No Other Meeting Of Experts Prepares You to:

- ▶ **Review** best practice methodologies, tools and techniques for successful project delivery
- ▶ **Develop** your skills and confidence to manage multiple projects and multi-disciplinary projects
- ▶ **Drive** project efficiencies by developing workable relationship between public and private sectors
- ▶ **Arm** yourself with practical insights, tips and strategies based on speaker's experience delivering projects- what went right, what went wrong and what lessons were learned
- ▶ **Integrate** a Proactive Risk Management mindset in your development process
- ▶ **Create** a fundamental shift within your organization to position project managers as team leaders
- ▶ **Build** your business portfolio by networking with a wide variety of industry leaders and experts

** Maintain your certifications and credentials by earning PDU credits for this conference
* Attendees can earn up to 5 PDUs*

Endorsed:



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WHO SHOULD ATTEND:

If you are responsible for major projects, this conference will be relevant for you, as it will focus on Project Management best practices skills that are applicable across all industries.

TITLES

- ◆ Project Directors
- ◆ Project Managers
- ◆ Program Managers
- ◆ Risk Managers with an Interest in projects
- ◆ Project Coordinators
- ◆ Project Engineers
- ◆ Project Sponsors
- ◆ Project Leaders
- ◆ Team Leaders
- ◆ Product Development Engineers
- ◆ Project Development Engineers
- ◆ Technical Managers
- ◆ Quality & Process Improvement Managers
- ◆ Project Consultants
- ◆ Federal, State and Local Government Officials
- ◆ Heads of Re-Engineering Teams
- ◆ R & D Managers
- ◆ HR Managers

“ This programme related concepts to real-world examples to enhance learning and maintains interest. ”

Head of Business Relation ,Al-Rajhi Bank

2nd Annual PROJECT MANAGEMENT CONFERENCE 2010

Dear Colleagues,

Project management is an emerging discipline which plays a crucial role across all industries and has become an indispensable tool for delivering business results within budgets, time and specifications.


This 2 day event examines practical issues, realities, obstacles involved in day to day project management activities with latest topics, successful case studies and workable tools to problem solve with other Project Managers; enabling you to walk away with a new set of tools that can implemented immediately upon your return from this meeting.

And there is no better opportunity to make sure that you stay ahead of the curve where a range of dynamic and exciting presentations encompassing all aspects of “**creating success**” from the high level concepts of translating strategy into action, through the tools and techniques employed at the coalface to make individual projects a success.

Take a moment now to review the program in the following pages and register today to ensure you don't miss taking advantage of our special early bird and premier group booking discounts.

We look forward to seeing you in **February** in **Kuala Lumpur**.

Kind regards



Thomas Charles

Need Help Getting to Project Management 2010 Conference?

Getting approval to attend an educational conference can be challenging. That's why it's important to ensure that you are getting the best value for your Ringgit and ensure that your boss knows that too. To assist in getting approval please email tcharles@thomvell.com for a sample justification letter that you can customize to help build your case for attending.

TO REGISTER, CALL ☎ 03-2260 6500 📠 03-2260 7500


DAY ONE
8.30 AM **Registration & Refreshments**9.00 AM **Chairperson's Opening Remarks**

Michael G. Sypsomos, PMP® , CEO,
THE MENTOR GROUP INTERNATIONAL,
Formerly Manager of Projects and Capital
Stewardship of Chevron South Asia.

9.10 AM **KEYNOTE PRESENTATION: The State of Project Management in Asia - Strategies in Constantly Changing Environment.**

Ravi Sahi, PMP® , SCPM
Director Client Solution, Asia
ESI INTERNATIONAL SINGAPORE

Ravi has over 16 years experience managing projects for physical infrastructure development, strategy-based consulting, and information technology in the financial services sector. Ravi is multilingual and has worked extensively in the Asia-Pacific region. His depth of exposure to different nationalities and cultures is a significant benefit to clients worldwide, including Credit Suisse, Standard Chartered Bank, Bank Danamon, Moneyway, UK, Maersk, Kraft, BASF, Maxis Telecom, MobileOne, Pepsi Co, National Library Board, Singapore, Reuters, Cisco, and many smaller institutions across Asia. Ravi's initial project management work was with Sembawang Corporation, where he was a core team member in the planning, marketing, and development of the resort island of Bintan, Indonesia. Moreover, he was the lead consultant in delivering the Bintan Ferry Project. Most recently, Ravi has worked for Admerex, a collections software developer and implementer that is well regarded in its region as a key provider of contact center and collections solutions. His key duties, included a global Project Management Office (PMO).

He speaks regularly at Project Management Institute (PMI®) events. Ravi is a Stanford Certified Project Manager (SCPM), and is certified as a Project Management Professional (PMP®) by PMI®. He also holds a master's certification in project management from The George Washington University.

10.10 AM **Why a Unified Project Management Methodology is Vital for Organisation in Current Business Environment.**

- ⊙ Most Organization fail to focus their projects. It's frequently a sponsor issue not a project one.
- ⊙ Implementing a common language
- ⊙ Benefits that result from unified approach
- ⊙ Cutting the paper war
- ⊙ What are the reasonable Time and Cost parameters to achieve these benefits?

Steven Lesser,
Regional Managing Director,
INFOWORKS INTERNATIONAL PTY LTD

Steve Lesser is an industry and services consultant with over 40 years work experience. This includes project management, strategic negotiating, sales and marketing

consulting and training, development and implementation of organisational change, scorecards, leadership, consumer and business lending/credit programs for multi-national and regional companies worldwide. He has been actively consulting and training in Australia, New Zealand, South East Asian Region, Middle East, U.K. and U.S.A. for nearly 20 years. Major clients include Challenger Australia, Citigroup, DBS Bank, DHL, JDSU, JP Morgan, Maxis, MFAA Australia, PETRONAS Berhad, Shell/China Oil, Timex, UBS, Vodafone, and many others. Steve has had many articles published relating to implementation of strategies, project management, marketing and sales. Steve is also a frequent keynote speaker at local, regional & international management, project management, financial and strategic conferences.

11.10AM Refreshments

11.30AM **How Project Management Strategies can be a Big Contribution to the Government Sector**

En. Zaidi Hussain, PMP®
President - PMI Malaysia

Holds a BSc (QS) from University of Reading (ENGLAND). Since 1986, he has actively participated in the Malaysian construction industry notably contributing to some of the nation's important infrastructure developments ie. KLIA (Main Terminal Building), Tilting train (double tracking), SKVE expressway and MLNG complex. He has always advocated that Malaysians, in the nation's drive towards "Vision 2020", adopt a structured & disciplined project management approach / methodologies as a vital building block to deliver results. He has been involved with PMI (Malaysia) since 2001 and in 2005 led the effort to produce the "PMIMY 10 year Strategic Master Plan"

12.30PM Lunch & Networking Opportunity

1.45PM **Why Projects keep Failing and how to Minimise Project Failure**

- ⊙ Successful projects means delivering on time, within budget and having a satisfied customer
- ⊙ Studies have shown that many Projects are Challenged, Cancelled or Failed Badly
- ⊙ Knowing the Key Project Management Challenges is Enlightening and Serves as a Reality Check
- ⊙ Learning a proven set of Best Practices and "Golden Rules" will offer you an even higher certainty of project success.

Alan Puan, PMP®
Director and Principal Consultant,
EPM TRAINING SERVICES LLP

Alan Puan, PMP® , MBA(UK), AMBCS has over 25 years of experience with specialization in IT systems and project management. He gained experience serving as an R&D Applications Engineer with Bell Labs (AT&T), as Programme Manager with the Defense Technology Group (Ministry of Defense, Singapore), as Senior Consultant at the Singapore

Productivity & Standards Board and also AVP (Systems Development) for Singapore SBS Transit Ltd. Alan is a PMI certified PMP® NLP practitioner (ABNLP) and qualified Action-based Trainer (AIU). He played a lead role in the development of a S\$40Million GPS based Realtime Fleet Management System for the largest public transport company in Singapore. The project, involving over 2700 buses and auxiliary vehicles, is one of the largest and most complex fleet management systems being implemented in the Asia Pacific.

2.45PM **How to Make a Project Management Office (PMO) Work for You – CASE STUDY**

The design and implementation is a considerable investment for any organisation and will be a major factor in the success and sustainability of the project environment. Kenn will use lessons learned from his experience of establishing PMOs in the public and private sector, and utilise these case studies to emphasise the key issues in setting up a PMO and through it, providing the following benefits to projects:

- ⦿ Improved Success
- ⦿ Decreased Risk
- ⦿ Greater Governance
- ⦿ Higher Visibility
- ⦿ Lower Administrative Cost

Kenn Dolan,
Director,
FPMS AUSTRALIA

Kenn Dolan is an Accredited Trainer for PRINCE2®, P30, and MSP, Registered Consultant for PRINCE2®, PMI Project Management Professional (PMP) and Holds a Master of Science Degree in Project Management. As a consultant and advisor to the construction industry on project management and productivity, Kenn demonstrated improvements in productivity and efficiency in excess of 35% through the effective implementation of best practice project management techniques on projects with a combined value of \$300million. As Program Manager with National Engineering Laboratory he introduced a PM approach to the R&D environment, designed and presented a dual track project management development program based on PRINCE2 for the staff of 200 to manage the R&D projects that were undertaken on behalf of the Oil, Gas and Water industries. The program was so successful that project success rate increased by 40% within a 9-month period. Kenn holds the distinction of being the first fully accredited MSP Trainer and consultant outside of the UK and FPMS the first OGC/ APMG Accredited Consulting and Training Organisation in the Asia Pacific Region for PRINCE2, MSP and P3M3. Kenn is acknowledged as an international expert on the subject matter of implementation of international best practices in the Australasian markets. He has coached executives in over 20 countries through the process of creating their organization's PMO capability and establishing an effective environment to deliver the planned strategic benefits. He is a committee member for the Institution of Civil Engineering, Association of Project Management (UK) and Australian Institute for Project Managers. He is currently a member of the Management Consultancy, Australian Institute of Project Management, Association for Project Management, Australian Performance Management

Association and Australasian Institute for Risk Management

3.45PM Refreshments

4.05PM **Strong Leadership in Project Management - The Essential Element to Thrive Through Difficult Times.**

- ⦿ Understanding superior leadership and the benefits to your organization (both qualitative and quantitative)
- ⦿ Ensure that you always choose the “right” project manager to lead your critical projects.
- ⦿ Coaching, as a key skill set in leadership.
- ⦿ Forming, leading and maintaining productive project teams.

Michael G. Sypsomos, PMP®, CEO,
THE MENTOR GROUP INTERNATIONAL
President, Project Management Institute (PMI) - Bangkok Chapter
(Formerly Manager of Projects and Capital Stewardship for Chevron, South Asia).

Michael heads The Mentor Group International, a company dedicated to “Building Project Management Capability” in Thailand and other Asia counties, using a unique coaching and mentoring approach. While with Chevron, in November 2008, he led the SE Asia Business Unit in achieving the Gold Standard, a measure of high maturity in project and leadership practices, one year ahead of the target. In November 2008, he led the Business Unit in achieving the Gold Standard, a measure of high maturity in project and leadership practices, one year ahead of the target. In his continuing pursuit for personal improvement as well as helping others improve, he received his Licence as Master NLP Practitioner from the founder of the field. Prior to the Chevron acquisition, as a Unocal Manager and Project Management Coach, he was instrumental in developing and implementing a Project Management system as well as coaching executives and Project Managers. One of the successful projects he coached was the North Pailin Gas Development Project which was the runner-up for the prestigious PMI Project of the Year award. Over the last 30 years he has held coaching, consulting and management positions with major companies such as Saudi Aramco, Brown and Root, UE&C and Citgo Petroleum, in the Gas, Oil, and Nuclear Industries in the US and overseas. He is a big proponent of Project Management and currently the President of the Project Management Institute (PMI) – Bangkok.

5.05PM **END OF DAY ONE**




DAY TWO

8.30 AM **Chairperson's Opening Remarks**
Michael G. Sypsomos, PMP®,
CEO,
THE MENTOR GROUP INTERNATIONAL
Formerly Manager of Projects and Capital
Stewardship of Chevron South Asia.

9.00 AM **Contract Management - A Critical Aspect of Project Management Success**

- ⊙ What is "Contract Management"?
- ⊙ The Three phase of Contract Management.
- ⊙ Increase your chances of Project Success by Managing the Contracting Process better.
- ⊙ Ensure the incorporation of term into your Contract.
- ⊙ How to use a WBS in analysing your contracts so as to enhance management of those contracts

Tan Soon Meng,
Professional Associate,
ESI INTERNATIONAL, SINGAPORE

He has a Second Upper Honours law degree from the National University of Singapore (NUS) and a Master of Management degree from the world renowned Kellogg School of Management of Northwestern University.

Mr Tan has practised law with the leading law firms of Allen & Gledhill and Rodyk & Davidson in Singapore. He is a Professional Associate with ESI International for whom he conducts courses such as Contract Management, Risk Management and Planning & Managing Projects.

He is an Associate Lecturer in Business Law with SIM University's Diploma in Management Studies and has been an Associate Lecturer in Contract Law for Curtin University in their Singapore degree programme. He has also been an Adjunct and External Lecturer with Temasek Polytechnic where he has taught Contract Law, Criminal Procedure & Law of Evidence and Company Law. He was previously a full-time lecturer with Nanyang Polytechnic, where he taught courses in both business and law.

His courses have been attended by staff from the following organisations: ExxonMobil, Shell, Hewlett-Packard, Grameenphone (Bangladesh), Singapore Police Force, Singapore Airlines, Motorola, Morgan Stanley, Deloitte & Touche, BNP Paribas, CIBAVision, Honeywell Aerospace, PTTEP (Thailand), Rohde & Schwarz, Informa Global Markets, Petronas Penapisan Melaka (Malaysia), A*Star, Yokogawa, Thomson Reuters, Meiban Plastics (Malaysia), M1, United Overseas Bank, Maxis Mobile (Malaysia) and Standard Chartered Bank.

He has conducted training in Bangladesh, Japan, India, China, Thailand, Singapore and in various parts of Malaysia such as Penang, Malacca, Sabah, Johor and Kuala Lumpur. Mr Tan was previously a regular with the Singapore Police Force and currently holds the rank of Superintendent of Police (National Service).

10.00AM **Understanding the True Requirements of Your Clients or Stakeholders in Order to Implement the Optimal Solution**

- ⊙ Introduction
- ⊙ Requirements Gathering

- ⊙ Requirements Management
- ⊙ Requirement Traceability
- ⊙ Conclusions

Peter James Gilliland, PMP®,
Director,
EPM TRAINING SERVICES

Peter has over 25 years experience working on engineering projects in the mobile radio & telecommunications infrastructure industry, with 10 years involvement as senior Project Manager with various multinational companies. He has contributed to the successful completion of many complex projects for telecoms service providers and government and private companies including emergency services, petrochemical, process control, mining, utilities, rail and road transportation and many others in Europe, Asia and Africa. Peter is certified as a Project Management Professional (PMP®) by the Project Management Institute (PMI®). He has a Masters Certificate in Project Management from George Washington University. Peter has conducted training workshops in Project Management for public and private sector executives in Singapore, Indonesia, Malaysia, and China. They included Hewlett-Packard, Motorola, Fairchild Semiconductors, Kulicke & Soffa, Singapore's Infocomm Development Agency, Singapore Computer Systems, Singapore Technologies, Tetra-Pak, Shell, BP to name a few.

11.00 AM Refreshments

11.20 AM **Key Competencies for Effective Project Management**

The presentation covers the key competencies required to be effective in today's world of dynamic, fast-paced and enormously complex project environment. To meet the increasing expectations from a project a series of specific competencies like behaviors/skills have been identified and groomed which helps to guide individuals and organizations developing a standard to facilitate effective project management. They complement to the theoretical and practical knowledge they have earned through various methods. This session explores various competencies needed in a Project Management environment

- ⊙ Why Project Management Competency?
- ⊙ Project Management Competency Model
- ⊙ Characteristics of Effective Project Managers
- ⊙ PM Competencies: Planning, Creative Thinking, Management Styles, Process Refinement

Lins Paul
IT Effectiveness Leader - Asia Pacific
HONEYWELL IT SERVICES

Lins Paul is working as part of Honeywell IT Services Asia Pacific leadership team as IT Effectiveness Leader. She is a Graduate with 19 years of experience in the field of IT

infrastructure and operations as IT Head, Consultant, Program Manager and Project Manager for various MNCs like McKinsey, Computer Sciences Corporation, Hewlett Packard, and Compaq. In her role she have managed large programs for various MNCs globally, been part of steering committee for project management offshore COE, conducted trainings to prepare for PMP, mentored project managers and delivered large projects globally, been instrumental in setting up an ITIL complaint virtual service desk for Asia Pacific IT services, designed and deployed IT solution including DR & BCP, etc. She had achieved various awards in organizations she worked for her commitment to work and demonstrating excellence in various fields. Some of the major projects handled are PepsiCo India Holdings, Bharti Cellular Ltd (Airtel). She also holds a handful of professional certifications like IT Governance CobiT, ITSM Service Manager, Six Sigma Green Belt, Project Management Professional (PMP), MCSE etc. Currently she is Vice President of Programs in the Executive Board of PMI North India Chapter. Her vision is to use her knowledge of ITSM and project management to achieve operational excellence in the field of information technology. She regularly speaks at major conferences in India.

12.20PM Lunch & Networking Opportunity

1.45 PM **Leading Projects Collaboratively - Finding Opportunity in a World of Complexity and Chaos**

This presentation takes us back to the roots of project management - people making new things happen

- Control, Management, Leadership, Resilience, Innovation, Agile, Lean, Alliance
- Is our project Environment: Simple, Complicated, Complex or Chaotic
- An Organic Leadership model that opens opportunities for Growth
- Behaviours that better harness the creative potential of project teams

Peter Goldsbury BE, DMS, PMP®
General Manager
STRATEGIC EXPERTISE PTY LTD

Peter trained initially as an Electrical Engineer and then went on to support this with a wide range of project leadership and organisational skills that enabled his employer Plessey (NZ) Ltd to become a leading project orientated manufacturer and systems supplier in the technology marketplace. He started his own company Strategic Expertise Ltd in 1988 through which he was contracted to high level project facilitator roles in major corporate, including The Auckland Electric Power Board and Telecom. In partnership with Auckland University of Technology (AUT) he pioneered his workshops "Leading Project and Innovation in your Organisation", used by many of NZ's most innovative organisations.

Much of Peter's current work is devoted to leadership development that embraces the concepts of "Collaborative Project Learning" and "Living Systems Thinking" to help grow more agile, resilient and effective organisations. This he shares extensively. He maintains a

network of international connections that include many of the world's most well-known and innovative organisational development thinkers.

2.45PM **Managing Multiple Interfaces in a Project Environment**

- Managing a Globally Diverse Workforce
- Cultural Impacts on Today's Project Teams
- The Importance of Safety Conscious Workforce
- How to Get the Best Out of your Resources –Internal ,Vendors and EPC

Phil Appleyard
SPT IT PROGRAM MANAGER,
EXXONMOBIL

Graduated as a BSc Chem Eng (1st Class Hons) from University of Newcastle Upon Tyne in 1978, 20 years direct petro-chemical work experience - mostly with ExxonMobil but also 3 years with Honeywell - in manufacturing and on major projects in : UK, USA, Europe and Saudi Arabia. Subsequently transferred to ExxonMobil's IT Organisation and spent the last 10 years directing and directly managing IT projects for internal manufacturing customers. Currently based in Singapore as the IT Project Manager for ExxonMobil's major development at it's Jurong Island facility.

3.45PM Refreshments

4.05 PM **PANEL DISCUSSION**

Topics that will be Discussed and Debated Upon by the Speakers and the Delegates

- BUDGET FORECASTING: Creating Flexible Strategies in Unpredictable Markets
- CONTINGENCY PLANNING : Identifying and Planning Appropriate Risk Mitigation Strategies
- LEADERSHIP – To Identify Barriers, Issues around Recruitment Practice and Aspirations of Potential Candidates.
- RISK MANAGEMENT – Success Techniques to Managing Risk

This session is created for delegates to get maximum benefit through open discussions and Q & A. This would also provide a platform to gain from the pointers of our experienced panel of speakers who come from diverse background. You will find most of your pressing questions being answered.

FACILITATOR:
Kenn Dolan, Director, FPMS AUSTRALIA
Peter Goldsbury BE, DMS, PMP®,
General Manager
STRATEGIC EXPERTISE PTY LTD

PANELIST:
Michael Sypsomos / Steven Lesser / Paul Stuart / Phil Appleyard / Peter James Gilliland / Alan Puan / Ravi Sahi / Lins Paul .

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Venue

Istana Hotel, Kuala Lumpur

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Hotel Accommodation:

Special rates have been negotiated with the hotel for conference delegates. Please make your bookings directly with the hotel and indicate that you are attending THOMVELL INTERNATIONAL'S PROJECT MANAGEMENT CONFERENCE 2010.

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Payment by bank transfer must quote the event code TVW 4620 and delegate name. Transfer should be made to **Hong Leong Bank Bhd, 110 Jalan Tun Sambanthan, Kuala Lumpur**

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Cancellation


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